

The Law of the Republic of Kazakhstan “On Mail”

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This Law establishes the legal basis of activities and governs the public relations in the field of mail in the territory of the Republic of Kazakhstan, determines the rights and obligations of subjects of post activities, competence of state bodies in mail.

Chapter 1. GENERAL PROVISIONS

Article 1. Main Terms used in this Law

The following main terms are used in this Law:

1) the post office box - a special box for receipt of separate types of shipments established on production objects, used by addressees according to [the procedure](#) established by an authorised body in the field of mail;

2) the postbox - a special cabinet with cells established in buildings, apartment houses (residential buildings), individual apartment houses for receipt of shipments by addressees;

3) the addressee (recipient) - user of the mail operator services to whom a shipment or a postal money transfer are addressed;

4) the personalised device - a device for drawing of prints with indication of the name of the operator of mail, its production object, and other information determined by the operator of mail on documents and shipments;

5) the mailing wrapper - not registered and registered shipment with printed publications, official papers, documents and other objects, the sizes, weight and the method of packaging for which are provided for by [the rules](#) of provision of postage services;

6) the hybrid mailing - an electronic mail (message) accepted by the operator of mail for transfer and delivered to the addressee in the form of the letter (postcard), or the letter (postcard) accepted by the operator of mail for transfer and delivered to the addressee in the form of an electronic mail (message) to e-mail or the electronic postbox;

7) the hybrid mailing service - activities of the operator of mail for acceptance, processing, delivery of hybrid mailing;

8) Universal Postal Union - an international organisation consisting of member countries, territories of which form the single postal territory for mutual exchange of the international shipments, which purposes include providing organisation and enhancement of mail services, as well as creation of favourable conditions for development of international cooperation in this area;

9) acts of Universal Postal Union - the documents accepted on the Congress of Universal Postal Union according to its [Charter](#);

10) written correspondence - not registered and registered letters, postcards, parcels and small packs;

11) distribution of subscription based periodic printed publications - providing of service for acceptance of subscription to a periodic printed publication by the operator of mail based on the signed contract with the owner of mass media or its representative, including the use of an Internet resource, and implementation of acceptance, processing, transportation and delivery of a periodic printed publication to the user of services of the operator of mail;

12) the international commercial correspondence with a reply - the shipment which is drawn up according to acts of Universal Postal Union, containing shipment of the reply prepaid by the addresser;

13) accelerated postage services - services for transportation of shipments with accelerated processing, transportation, delivery of shipments;

14) the addresser - the user of mail operator services, who transfers a shipment or money for their transfer to the operator of mail;

15) the parcel - registered shipment with things, objects and goods, the sizes, weight and packaging of which are provided for by the [rules](#) of provision of postage services;

16) the courier - an employee of operator of mail or an individual having a contract with the operator of mail, who accepts the registered shipment from the addresser outside the production facility and hands such a shipment to the addressee or the addresser to the address specified on the shipment;

17) courier postage services - the services for acceptance, transportation and delivery of registered shipments rendered by the courier;

18) operating day - working hours during which the operator of mail provides postage services;

19) the production facility - a building, a room in the building intended and equipped for implementation of postage activities by the operator of mail;

20) mail - the type of communication providing the range of postage services by operators of mail and implementation of other activities according to acts of Universal Postal Union and this Law in the Republic of Kazakhstan;

21) universal postage services - the services, which are the part of universal communication services provided to any user of the mail operator services in any settlement in the set period of time with the established quality and the price level providing availability of these services;

22) postage services - activities of operators of mail for transfer of the registered and not registered shipments, postal money transfers, hybrid shipments, distribution of periodic printed publications, sale of postage stamps and philatelic products;

23) means of the mail service - technical means, equipment and technologies used for provision of postage services;

24) the mailbox - the box of the established colour, form and sizes intended for collection of not registered letters and postcards;

25) post network - set of production facilities and post routes used when providing postage services by the operator of mail;

26) shipments - written correspondence, parcels accepted for transfer by the operator of mail;

27) delivery of the shipment - movement of the shipment from production facilities of the destination to a post office box or a postbox, or to another address specified by the addresser;

28) transfer of the shipment - set of transactions for acceptance, processing, transportation and (or) transfer, delivery of the shipment;

29) acceptance of the shipment - registration of the shipment accepted from the addresser for further transportation by the operator of mail, including extraction from mailboxes;

30) processing of shipment - production activities with shipments providing their preparation for transportation;

31) delivery of shipment - delivery of the shipment personally to the addressee or its legal representative, or a trustee acting on the basis of the power of attorney;

32) transportation of shipment - movement (transportation) of the shipment from the point of departure to production facilities of the destination for delivery to the addressee;

33) postal index - conditional digital and alphabetic reference of the address assigned to real estate objects for their administrative-territorial identification and arrangement for the purpose of acceleration of transfer of the shipment or postal money transfer;

34) postcard - not registered or registered shipment with the written message on the special standard form;

35) postal activities - provision of postage services through post networks;

See Rules of provision of postage services

36) subjects of post activities are operators of mail and users of services of the operator of mail;

37) operator of mail - an individual or a legal entity registered in the Republic of Kazakhstan providing services in post activities;

38) user of services of operator of mail - an individual or a legal entity that is the consumer of the services provided by the operator of mail, also based on the agreements signed by it with the operator of mail;

39) authorised postal body (hereinafter - authorised body) - the central executive body of the Republic of Kazakhstan implementing within its competence the state policy, state control, coordination and regulation of activities in mail in the Republic of Kazakhstan;

40) postage stamps - signs confirming payment of the mail service, placed by the operator of mail on departures of written correspondence, including stamps, blocks, marked envelopes and (or) postcards, prints of franking machines, electronic and other signs;

41) state postage stamps - stamps, blocks, marked envelopes and (or) postcards, prints of franking machines, electronic and other signs adopted by an authorised body which confirm payment of the National operator of mail;

42) postage mark - the device for printing on documents and shipments with the name of the production facility that accepted the shipment, the place of departure, date and time of receipt, name of the production facility that received of the shipment, the destination, date and time of receipt, the name of the production facility that delivered the shipment to the addressee, date and time of delivery;

43) postal money transfer - postage service of the operator of mail for the order of the addresser on money transfer to the addressee according to this Law and acts of the Universal Postal Union with completion of the form of the shipment approved by an authorised body;

44) postal privacy - data on the postal address, personal data of users of services of the operator of mail, shipments, their internal content and the location;

45) postal address (hereinafter - the address) - the place determined by the user of services of the operator of mail for delivery of shipments and postal money transfers;

46) automatic parcel terminal - the automated device intended for acceptance, sending, storage, delivery and receipt of shipments except for postal money transfer;

47) postman - an employee in an employment relationship with the operator of mail that performs acceptance of shipment from the addresser, and delivery of shipment to the addressee or the addresser;

48) identification - actions of employees of operator of mail, the National operator of mail directed to identification of an individual with the presented identity document;

49) appointed operator - the operator of mail appointed by an authorised body for rendering of postage services and performance of the related obligations following from acts of the Universal Postal Union all over the Republic of Kazakhstan;

50) the rate - the amount of payment for the mail operator services;

51) the registered shipment - written correspondence, parcel accepted with issuance of the receipt to the addresser with assignment to the shipment of number of post registration (the identification alphanumeric bar code) and handed out to the addressee against receipt;

52) not registered shipment - written correspondence accepted through mailboxes or production facilities without issuance to addressers of the receipt on their acceptance (without assignment of number of post registration, identification alphanumeric bar code) and delivered to the addressee without receipt;

53) national post network - the post network of the National operator of mail acting all over the Republic of Kazakhstan through which users receive services of the operator of mail;

54) The national operator of mail - the operator of mail [determined](#) by an authorised body in the field of mail, created in the form of a joint-stock company, the controlling stock of which is owned by national managing holding assigned with the obligations provided for by this Law;

55) cash-on-delivery shipment - the shipment upon transfer of which the addresser orders to the operator of mail to charge the amount of cash determined by it (the amount of cash-on-delivery) from the addressee and to send it on the addresser's address;

56) philatelic products - state postage stamps that are collector's items, removed from postal activities according to the rules of issuance, sale of state postage stamps and philatelic products;

57) franking machine - the device intended for printing on written correspondence confirming payment of postage services, date of acceptance of written correspondence and other information;

58) international reply coupon - the document introduced by the Universal Postal Union, which is subject to exchange in any member country of the Universal Postal Union for stamps, representing the minimum fare of a standard international letter weighing up to twenty grams shipped by air transport;

59) international postal exchange office - the production facility, where the incoming and outgoing international shipments are processed, as well as customs control of the specified shipments is performed by national revenue authorities;

60) international shipment - the shipment accepted for transfer outside the Republic of Kazakhstan, arriving to the Republic of Kazakhstan or transported through the Republic of Kazakhstan;

61) the letter - not registered and registered shipment sent with the written message and other small objects, the sizes, weight and packaging of which are provided for by [the rules](#) of provision of postage services;

62) internal shipment - the shipment accepted for transfer within the Republic of Kazakhstan;

63) electronic postbox - [the domain name](#) of the user of the mail operator services created in the information system of the National operator of mail or the operator of mail for acceptance and delivery of electronic mails (messages) and documents;

64) electronic mail (message) - information sent electronically with use of telecommunication network, [the Internet](#) or [electronic media](#).

Article 2. Scope of this Law

Scope of this Law extends to users of the mail operator services, as well as to individuals and legal entities performing postage activities in the Republic of Kazakhstan.

Article 3. Legislation of the Republic of Kazakhstan on mail

1. Legislation of the Republic of Kazakhstan on mail is based on the [Constitution](#) of the Republic of Kazakhstan, consists of this Law and other regulatory legal acts of the Republic of Kazakhstan.

2. If the international treaty ratified by the Republic of Kazakhstan establishes other rules than those contained in this Law, the rules of the international treaty are applied.

Article 4. Basic principles of post activities

The principles of post activities are:

1) compliance with law when implementing postage services activities;

2) availability of postage services to users of services of the operator of mail in the Republic of Kazakhstan;

3) observance by operators of mail of the rights and interests of users of services of the operator of mail;

4) freedom of movement of shipments in the Republic of Kazakhstan and transit of international shipments through the Republic of Kazakhstan;

- 5) equality of rights of individuals and legal entities in provision of postage services and use of results of these activities;
- 6) guarantee of postal privacy;
- 7) ensuring development and functioning of national post network in the Republic of Kazakhstan;
- 8) unity of mailing rules and requirements for operators of mail when rendering postage services to users of services of the operator of mail.

Chapter 2. STATE MAILING REGULATION

Article 5. Competence of state bodies in mail

1. Authorised body:

- 1) implements state policy in mail;
- 2) performs regulation of activities in mail in the Republic of Kazakhstan;
- 3) exercises control over the compliance with the legislation of the Republic of Kazakhstan on provision of postage services;
- 4) approves types and amounts of issuance of the state postage stamps according to the proposal of the National operator of mail;
- 5) approves the rules of issuance, sale of the state postage stamps and philatelic products;
- 6) forms the state collection of postage stamps;
- 7) approves the rules on assignment of postal indexes in the Republic of Kazakhstan;
- 8) develops and approves within its competence the regulatory legal acts in mail directed to enhancement and development of post activities in the Republic of Kazakhstan and organises their implementation;
- 9) approves samples, dress regulations, standards of supply of uniform to employees of the special mail service and uniform (without shoulder strap) to employees of the National operator of mail;
- 10) approves in coordination with national security bodies the requirements to networks and means of the mail service for the purposes of investigative activities, and the rules of interaction in implementation and operation of hardware-software and technical means of investigative activities on post networks of the Republic of Kazakhstan;
- 11) acts on behalf of the Government of the Republic of Kazakhstan and within its powers determined by the Government of the Republic of Kazakhstan represents and protects interests of Kazakhstan in mail service in interaction with other states, international unions and international organisations;
- 12) approves international postal exchange offices in coordination with an authorised customs affairs body according to statements of the National operator of mail or operators of mail;
- 13) approves the rules of assignment and the withdrawal of powers of the appointed operator;
- 14) appoints and withdraws powers of the appointed operator;
- 15) approves the rules of use of personalised devices by operators of mail;
- 16) approves the rules of provision of postage services;
- 17) approves postage stamps of the operator of mail, determines the procedure for use and qualifying standards to postage stamps of the operator of mail, except for the state postage stamps;
- 18) withdraws from postal activities the state postage stamps for the use as philatelic products;
- 19) approves the rules of functioning of the single system of electronic postboxes and authorisation of users of services of the operator of mail in the single system of electronic postboxes;

- 20) approves [the requirements](#) for placement, support and technical characteristics of postboxes;
- 21) approves [quality indicators](#) of universal postage services;
- 22) approves [the single list](#) of personal data of users of services of the operator of mail necessary and sufficient for rendering of services by operators of mail;
- 23) [determines the National operator of mail](#);
- 24) performs other powers provided by this Law, other laws of the Republic of Kazakhstan, acts of the President of the Republic of Kazakhstan and the Government of the Republic of Kazakhstan.

2. Local executive bodies of oblasts, cities of republican status, the capital, districts, cities of oblast subordination, akims of districts in the city, cities of district subordination, settlements, villages, rural districts:

- 1) render assistance to operators of mail in placement of production facilities on their territory;
- 2) promote effective functioning of the mail service in the territory of the administrative-territorial unit;
- 3) carry out work with governing bodies of objects of condominium, owners of residential and non-residential houses on provision of postboxes and their proper operation.

Article 6. Guarantee of postal privacy

1. Each user of services of the operator of mail is guaranteed to the right to postal privacy by the state. Restrictions of this right are allowed only in the cases and under the procedure which are directly established by [the laws](#) of the Republic of Kazakhstan.

2. Postal privacy is subdivided into the postal secrecy and the bank secrecy. Requirements for compliance and securing the postal secrecy and the bank secrecy are established by this Law and [the Law](#) of the Republic of Kazakhstan “On Banks and Banking Activities in the Republic of Kazakhstan”.

3. Operators of mail shall observe the requirements for providing the postal privacy. Employees of operators of mail taking part in the process of opening of shipments, in cases stipulated by the legislation the Republic of Kazakhstan have no right to disclose information related to observance of the postal privacy, except in cases directly established by the laws of the Republic of Kazakhstan.

4. Officials and other employees of operators of mail, and other individuals and legal entities which allowed violations of the postal privacy are made responsible according to [the laws](#) of the Republic of Kazakhstan.

5. [Review](#), [extraction](#) and [arrest](#) of shipments are performed by courts, law enforcement and special state bodies only in the cases provided by legal acts of the Republic of Kazakhstan.

Article 7. Interaction of operators of mail with the bodies carrying out investigative activities

1. The operators of mail performing postal activities in the Republic of Kazakhstan according to [legal acts](#) of the Republic of Kazakhstan shall provide [the bodies](#) carrying out investigative activities on networks of the mail service with organisational and technical capabilities for investigative activities on all networks of the mail service, access to official information on users of services of the operator of mail and take measures for non-admission of disclosure of forms and methods of holding the specified actions.

The authorised body approves in coordination with national security bodies determines the requirements to networks and means of the mail service for the purposes of investigative activities, and the rules of interaction in implementation and operation of hardware-software and technical means of investigative activities on post networks of the Republic of Kazakhstan.

The third part of Paragraph 1 of Article 7 is brought into force from 1 January 2019

Operators of mail shall install on post networks technical means and equipment providing investigative activities, collection and storage of information on personal data. Periods of storing information on personal data are determined by [the rules](#) of provision of postage services.

2. Relations of operators of mail with the bodies carrying out investigative activities are regulated by [the Law](#) of the Republic of Kazakhstan “On investigative activities” and this Law.

Article 8. Rates for postage services

1. Rates for services in the field of mail are established by operators of mail independently on the basis of reasonable costs if other is not stipulated by the legislation the Republic of Kazakhstan.

2. Rates (the prices, rates of charge) and their limits on the universal postage services rendered by operators of mail affirm authorised body according to the procedure, established by the law the Republic of Kazakhstan “About natural monopolies and the controlled markets”.

The procedure for pricing on services of the operators of mail who are subjects of the market, holding the dominating or monopoly position in the corresponding goods market is established according to the legislation of the Republic of Kazakhstan.

Chapter 3. Postage activities

Article 9. Postage activities

1. In the Republic of Kazakhstan, the following types of postage activity are effective:

- 1) post activities;
- 2) other activities in mail according to this Law.

2. The following postage services belong to post activities:

- 1) universal postage services;
- 2) services in transfer of the registered shipments;
- 3) services of the accelerated and express mail service;
- 4) postal money transfers;
- 5) services in distribution of periodic printed publications in the subscription and retail sale;
- 6) services in sale of postage stamps and philatelic products;
- 7) services in transfer of hybrid mailing;
- 8) services of the special mail service according to the Law of the Republic of Kazakhstan “About communication”;

9) other services, provision of which is inseparably linked with postage services.

3. Other postage activities comprise:

- 1) the banking activities, financial services provided by the laws of the Republic of Kazakhstan;
- 2) services in transportation, processing, warehousing and storage of goods;
- 3) making of legal acts on terms of the contract of the order and (or) the commission according to requirements of the legislation of the Republic of Kazakhstan;
- 4) delivery services of pensions, benefits and other social payments.

Article 10. Universal postage services

1. The operator of mail when providing universal postage services renders services in transfer of the not registered shipments of users of the services of the operator of mail collected from the mailboxes and (or) accepted on production facilities and delivered without receipt of the return receipt to the addressee.

Providing of mail of universal postage services by the operator is performed according to the figures of merit of universal postage services approved by authorised body in which the requirements satisfying needs of users of services of the operator of mail for availability, quality and the price of providing universal postage services are established.

2. Universal postage services contain the following types of service:

- 1) services in transfer of not registered letter;
- 2) services in transfer of not registered postcard;
- 3) services in transfer of not registered parcel post;
- 4) services in distribution of periodic printed publications in the subscription.

3. Not registered shipments are accepted for transfer both in the Republic of Kazakhstan, and to its limits. Requirements to the things and objects sent by not registered shipments are determined by rules of provision of postage services.

4. Are prohibited transfer of not registered shipments between state bodies and the state legal entities, and the direction of written answers to individuals and legal entities in the form of not registered shipments.

Article 11. Services for transportation of the registered shipments

1. Transfer of the registered shipment is performed by documentary receipt acknowledgment of the mailing, issue to the addresser of the receipt and assignment to the mailing of number of post registration (the identification alphanumeric barcode), and delivery to the addressee of the mailing on receipt.

2. Treat the registered shipments: the letter (custom, with the announced value), the postcard (custom), the parcel post (custom, with the announced value), the small packet (custom, with the announced value), sending (simple, with the announced value).

The additional list of types and categories of the shipments included in service in transfer of the registered shipments is established by rules of provision of postage services.

The registered shipments are accepted with obligatory specifying of the return address.

3. The registered shipments are accepted for transfer both on the Republic of Kazakhstan, and to its limits. Requirements to the things, objects and goods sent by the registered shipments are determined by rules of provision of postage services.

Article 12. Services of the accelerated and courier mail service

1. Activities of the operator of mail for provision of services of the accelerated and (or) express mail service consist in transfer of shipments taking into account their processing accelerated (express), transportation, delivery of shipments and (or) taking into account transportation and delivery of such shipments by the courier of the operator of mail.

2. The service of the accelerated and express mail service includes:

- 1) acceptance of shipments;
- 2) processing, sorting, storage, transportation and delivery of shipments;
- 3) delivery of shipments;
- 4) notification of the addresser on delivery of the shipment to the addressee.

Article 13. Postal money transfer

1. Postal money transfer is the registered shipment. The procedure and requirements to postal money transfer, and forms of the form of the shipment are established by rules of provision of postage services.

2. The amount of the postal money transfer sent in the Republic of Kazakhstan is not limited if other is not stipulated by the legislation the Republic of Kazakhstan in the field of counteraction of legalization (washing) of income gained in the criminal way and to financing of terrorism. Postal money transfers are accepted in national currency of the Republic of Kazakhstan and other currencies according to the foreign exchange legislation of the Republic of Kazakhstan.

When implementing postal money transfers in foreign currency the addresser (receiver) submits additional data and documents according to requirements of the foreign exchange legislation of the Republic of Kazakhstan.

3. Acceptance of money is made for implementation of postal orders cash and non-cash by methods. Postal money transfer in case of the non-cash method is made upon receipt of money and the amount of the commission fee on the bank account of the operator of mail.

Article 14. Distribution of subscription based periodic printed publications

1. Providing to users services of the operator of mail of service in distribution of subscription based periodic printed publications is performed after the conclusion by the operator of mail of the contract with the owner of mass media or his representative on inclusion of the periodic printing edition in the subscription catalogue of the operator of mail.

The operator of mail keeps the single subscription catalogue on paper or electronically which shall comprise Sections according to republican, local and foreign periodic printed publications, depending on the territory of distribution of the periodic printing edition.

2. Distribution of subscription based periodic printed publications consists of the following stages:

1) the conclusion of the contract with the owner of mass media or his representative on distribution of periodic printed publications, and acceptance of the order from the user of services of the operator of mail and registration of the subscription, including with use of the Internet resource and information processing on the accepted subscription the operator of mail on periodic printed publications;

2) acceptance, processing, transportation, delivery of the periodic printing edition to the user of services of the operator of mail by the operator of mail or transfer of the periodic printing edition electronically on the electronic postbox of the user of services of the operator of mail.

3. The subscription to republican, local and foreign periodic printed publications is performed by the operator of mail or the user of services of the operator of mail through production facilities or Internet resources. Distribution of republican periodic printed publications on the subscription is performed in all territory of the Republic of Kazakhstan according to the document issued by authorised body in the field of mass media, and distribution of local periodic printed publications is performed in the territory of the area, the city of republican value, the capital specified in the relevant document issued by local executive bodies of areas, cities of republican value, the capital.

4. Distribution of foreign periodic printed publications on the subscription is performed in the territory specified in the document on the accounting of the foreign periodic printed publications distributed in the Republic of Kazakhstan, issued by authorised body in the field of mass media, local executive bodies of areas, cities of republican value, the capital according to the Law of the Republic of Kazakhstan “About mass media”.

Article 15. Retail sale of periodic printed publications

1. Providing to users services of the operator of mail of service in retail sale of periodic printed publications is performed by the operator of mail based on the agreement signed with the owner of mass media or his representative.

2. Retail sale of foreign periodic printed publications is performed by the operator of mail in the territory specified in the document on the accounting of the foreign periodic printed publications distributed in the Republic of Kazakhstan, issued by authorised body in the field of mass media, local executive bodies of areas, cities of republican value, the capital according to the Law of the Republic of Kazakhstan “About mass media”.

Article 16. Sale of postage stamps

1. Postage stamps are intended for payment confirmation of services of the operator of mail in transfer of written correspondence according to applicable fares. Application of postage stamps is performed only to departures of written correspondence.

2. The operator of mail uses the postage stamps approved with authorised body except for the state postage stamps.

3. Operators of mail in the Republic of Kazakhstan perform transfer of internal and international written correspondence only in the presence of postage stamps.
4. The sold postage stamps, including state, are not subject to return and exchange.
5. In case of absence on the shipment of postage stamps or partial payment of the established rate the operator of mail returns such shipment to the addresser.
6. The postage stamps contaminated, damaged, used (extinguished), withdrawn from circulation, and postage stamps of other states for fee of the mail service are not accepted.
7. The acquired postage stamps confirming fee of the mail service shall be used at the operator of mail who released this sign of post payment.
8. For the purpose of identification of postage stamps on belonging to operators of mail, postage stamps, except the state postage stamps, shall contain the name of the operator of mail on the face.

See: [Order of the Minister of Information and Communications of the Republic of Kazakhstan dated 28 July 2016 No. 61](#) "On approval of Rules of use and requirements to address the signs of postal payment of the operator, with the exception of postage stamps"

Article 17. State postage stamps and philatelic products

1. The authorised body performs issuance of the state postage stamps.
2. Requirements to the state postage stamps are determined by authorised body according to acts of Universal Postal Union. The approval procedure of types and amounts of the state postage stamps, input in the post address and their removal from the address, and the organization of production, release and sale are determined by rules of release, sale of the state postage stamps and philatelic products.
3. The organization of production, release and sale of the state postage stamps is performed by the National operator of mail.
4. For the purpose of protection against turnover illegally of the issued state postage stamps the National operator of mail sends to the address of Universal Postal Union three stamps of each new release and each nominal accompanied by necessary information (date of issue, the technical description and other necessary data) for inclusion in the register of authentic brands of member countries of Universal Postal Union.
5. The authorised body according to the proposal of the National operator of mail performs removal from the post address of the state postage stamps for the purpose of use as philatelic products.
6. The post address of the state sign of post payment is performed at least two years after date of its input in the address.

Article 18. Services for transportation of hybrid mailing

1. Rendering by the operator mail of hybrid mailing services performed by transfer of departure at the initial stage in the form of the e-mail (message) by means of use of information systems, Internet resources and other electronic media delivered at the subsequent stage in the form of the letter (postcard) or transfer at the initial stage of the letter (postcard) delivered at the subsequent stage in the form of the e-mail (message) by use of information systems, Internet resources to e-mail or the electronic postbox.
2. Acceptance or delivery of e-mails (messages) from addressers is performed by information transfer from the used information systems based on the agreement are integrated with the information system of the operator of mail.
3. For the purpose of acceptance or delivery of e-mails (messages) operators of mail use own information systems and networks of telecommunications or information systems and networks of telecommunications of the third parties based on the agreement.
4. The operator of mail has the right to involve the third party based on the agreement who makes printing and converting of the received e-mails (messages).

5. Transfer of the e-mail (message) in the form of the shipment is made according to the requirements established by this Law and rules of provision of postage services.

Article 19. Payment for the mail operator services

1. Fee of the operator of mail is made according to the procedure, established by rules of provision of postage services.

2. Fee of the operator of mail is made by the following methods:

- 1) with use of cash;
- 2) via bank transfer, including electronic money.

3. In case of the conclusion of the contract for the rendered services to users of services of the operator of mail by the operator of mail one or several payment methods of services are provided in terms of the contract.

4. The operator of mail at the request of the addresser shall receive from the addressee in case of delivery to him the shipment the amount of cash on delivery stipulated by the addresser and send it to the address specified by the addresser. Shipments with cash on delivery are accepted for transfer on all territory of the Republic of Kazakhstan and to those countries with which operators of mail the relevant agreements are signed.

5. In case of refusal the addressee from the shipment, including with cash on delivery, the operator of mail returns the shipment to the addresser who shall pay in case of receipt of the shipment the amount for the return transfer.

Article 20. Notification on receipt of the shipment

1. In case of transfer of the registered shipment to the addresser at his desire the notification on receipt of the mailing by the addressee goes.

2. Transfer by the operator of mail of the notification on receipt of the shipment by the addressee is performed on paper and (or) electronically and is the supplementary service of the mail service for which the payment is levied from the addresser.

3. The rate for the notification on receipt of the shipment by the addressee is paid by the addresser previously with receipt of the receipt of the operator of mail.

Article 21. Return of the shipment, change or correction of the address

1. The addresser addresses the operator of mail with the requirement about return of the shipment, change or correction of the address in cases when the shipment:

- 1) it is not issued to the addressee;
- 2) it is not confiscated or is not destroyed for the objects and substances forbidden to transfer;
- 3) it is not withdrawn based on the legislation of the country of destination.

2. Return of the shipment, change and correction of the address are performed in case of additional payment by the addresser.

Article 22. Operators of mail

1. Operators of mail shall have necessary material and technical resources and qualified personnel, means of mechanization, to provide for users of services of the operator of mail information on rates, terms of transfer of shipments in Kazakhstan and out of its limits, and other information.

2. Activities of operators of mail for provision of postage services are performed according to rules of provision of postage services.

3. Operators of mail shall ensure safety of the services of the operator of mail of shipments and postal money transfers accepted from users.

4. Operators of mail provide the information on shipments, postal money transfers, addressers and addressees only to addressers and addressees or their legal representatives or

attorneys based on the power of attorney. Providing the specified data to other individuals and legal entities is performed only in the cases provided by the laws of the Republic of Kazakhstan.

5. Operators of mail render services to the mail service through production facilities, automatic parcel terminal, mail carriers or couriers, and when rendering services use own mailboxes and postage stamps according to the requirements established by this Law.

Through postboxes operators of mail deliver shipments which list is established by rules of provision of postage services.

6. Interaction between operators of mail is performed on the contractual basis.

7. The individual or legal entity cannot act as the operator of mail, the founder or the member of whom is the individual having the outstanding or not removed criminal record for the crimes provided by articles 215, 216 and 217 of the Criminal Code of Kazakhstan.

8. Operators of mail perform activities according to the procedure, established by this Law and the legislation of the Republic of Kazakhstan.

Article 23. National operator of mail

1. The national operator of mail incurs the following obligations:

1) provides universal services to the mail service according to the figures of merit of universal postage services approved by authorised body;

2) renders services to the special mail service according to the Law of the Republic of Kazakhstan "About communication";

3) performs assignment to real estate objects of postal indexes according to rules on assignment of postal indexes in the Republic of Kazakhstan;

4) places mailboxes according to the procedure, the stipulated in Clause 32 presents of the Law;

5) provides the staff of service of the special mail service with the uniform according to the procedure, established by authorised body, and the workers - the uniform (without shoulder strap);

6) will organise release and sale of the state postage stamps of the Republic of Kazakhstan.

2. The national operator of mail has the right:

1) to render the services provided by subparagraphs 2), 3), 4), 5), 7) and 9) of Item 2 and Item 3 of article 9 of this Law;

2) to perform broker, dealer and the transfer - agency activities according to the procedure, established by National Bank of the Republic of Kazakhstan;

3) to perform separate types of banking activities without license:

acceptance of deposits, opening and maintaining business bank accounts;

opening and maintaining correspondent accounts of the banks and organizations performing separate types of banking activities;

cash transactions: receiving and delivery of cash, including their exchange, exchange, recalculation, sorting, packaging and storage;

translated transactions: accomplishment of orders of individuals and legal entities on payments and money transfers;

collection of banknotes, coins and values;

the organization of exchange transactions with foreign currency, including the organization of exchange transactions with cash foreign currency;

4) to enable release, the realization and distribution of payment cards.

3. Activities of the National operator of mail for acceptance of deposits, opening and maintaining bank accounts of individuals are regulated by National Bank of the Republic of Kazakhstan, including by establishment of separate prudential standard rates and issue of licenses.

Safety of the deposits of the population attracted by the National operator of mail on term deposits is provided to them by placement them in government securities and other liquid financial instruments.

The National Bank of the Republic of Kazakhstan exercises control and supervision of observance of mail of the legislation of the Republic of Kazakhstan by the National operator on counteraction of legalization (washing) of income gained in the criminal way and to financing of terrorism and the foreign exchange legislation of the Republic of Kazakhstan when implementing of financial activities by it and providing financial services.

The authorised body exercises control of observance of mail of the legislation of the Republic of Kazakhstan by the National operator on counteraction of legalization (washing) of income gained in the criminal way and to financing of terrorism when implementing of postage services by it.

4. The national operator of mail requests and receives data or gets access to the information system "Address register" for the purpose of implementation of the obligations assigned to it by the state.

5. The national operator of mail appropriates the postal index to each real estate object, which has the address of the location and is included in the information system "Address register". Maintaining single base of postal indexes in the Republic of Kazakhstan is performed by the National operator of mail according to rules on assignment of postal indexes in the Republic of Kazakhstan.

6. Interaction of the National operator of mail with other operators of mail is performed on the contractual basis.

Article 24. Rules of provision of postage services

Rules of provision of postage services shall contain the procedure:

- 1) organisations of post network and servicing by operators of mail of users of services of the operator of mail, including easy access of disabled people to postage services;
- 2) uses of personalised devices of operators of mail;
- 3) execution of shipments, and types of shipments and their technical characteristics;
- 4) acceptance, processing, transportation and (or) transfer, delivery of shipments and (or) postal money transfers, and form of the form of the shipment and (or) postal order;
- 5) acceptance, processing and delivery of the international shipments;
- 6) obtaining, processing and verifications of shipments, and storage durations of shipments;
- 7) re-dispatching and return of shipments;
- 8) carrying out operational day;
- 9) delays, survey and extracting of shipments, and the list of the objects and substances forbidden and limited to transfer on post networks;
- 10) consideration of the applications and claims of users of services of the operator of mail;
- 11) other provisions connected with provision of postage services, provided by this Law.

See [Rules of provision of postage services](#)

Article 25. Restrictions and prohibitions in case of provision of postage services

1. The objects and substances found in shipments limited and forbidden to transfer are late and withdrawn on site detection according to the procedure, established by this Law and the Code of penal procedure of the Republic of Kazakhstan.

2. Survey and extracting of shipments are allowed in the cases established by the laws of the Republic of Kazakhstan.

Article 26. Use of languages in activities of operators of mail

1. In the Republic of Kazakhstan the office clerical work of operators of mail is performed in the Kazakh and (or) Russian languages. The appointed operator corresponds with the appointed operators of member countries of Universal Postal Union and Universal Postal Union in the language determined by acts of Universal Postal Union.

2. The source address and the receiver of the shipments sent within the Republic of Kazakhstan shall be drawn up at the request of the addresser in the Kazakh or Russian languages,

and out of limits of the Republic of Kazakhstan in the language of the country of destination or language established by acts of Universal Postal Union.

3. The information, help and other data concerning activities of operators of mail and samples of documents are placed in the Kazakh and Russian languages in the places available to users of services of the operator of mail.

Article 27. Use of local time in postage services

1. When implementing postage activities in engineering procedures of transfer of shipments by operators of mail depending on the place of their arrangement in the Republic of Kazakhstan local time is applied.

2. Informing users of services of the operator of mail on time of provision of services is made local time.

Chapter 4. Post network and means of the mail service

Article 28. Post networks in the Republic of Kazakhstan

1. In the Republic of Kazakhstan the national post network created by the National operator of mail and the post networks created by operators of mail are effective.

2. The national post network is the strategic object of the Republic of Kazakhstan.

3. Operators of mail independently create post networks, except as specified, directly established by this Law.

Article 29. Planning and development of post networks of operators of mail

1. Operators of mail independently plan and perform development of post networks.

Development of the post networks providing services of the operator of mail of universal postage services to users is performed according to the figures of merit of universal postage services approved by authorised body.

2. In case of the construction of apartment houses the customer of the construction incurs obligations on designing and installation of postboxes at the expense of own means.

Article 30. Departments of the mail service

1. Departments of the mail service are production facilities through which services in the field of mail are rendered to users of services of the operator of mail.

Need of opening and content of departments of the mail service is established by the operator of mail on the basis of figures of merit of universal postage services.

2. The national operator of mail provides functioning of the following types of departments of the mail service:

1) stationary departments of the mail service which placement is performed according to the figures of merit of universal postage services approved by authorised body, mails intended for servicing of users of services of the operator;

2) the portable departments of the mail service created based on vehicles including under contracts with individuals and legal entities, for rendering the operator of mail of services to users of services in the field of mail.

3. Servicing of users of services of the operator of mail by means of portable departments of the mail service is performed in the central part of the settlement. Standard rates of providing users of services of the operator of mail with the services rendered by means of portable departments of the mail service are determined by the operator of mail.

4. Operators of mail independently determine and use necessary types of departments of the mail service in the activities.

Article 31. Post routes

1. Post routes of operators of mail are the component of post network and represent the scheme of transportation and delivery of shipments with use of vehicles and (or) mail carriers, couriers.

2. Post routes are planned by the operator of mail, proceeding from existing long-distance interregional, interdistrict (long-distance intraregional), intraregional, suburban, city (rural) routes, and connecting settlements to the district or regional centers, the cities of republican value, the capital.

3. Creation of the post route and the schedule of traffic circulation is made by operators of mail according to the operating figures of merit of universal postage services, internal standard rates and terms of processing, transportation and delivery of shipments.

4. Data on post routes are confidential information. Such information reveals to the third parties with observance of requirements of the Entrepreneurial code of the Republic of Kazakhstan.

Article 32. Mailboxes

1. Mailboxes are placed operators of mail in the places available to users of services of the operator of mail, with observance of figures of merit of the universal postage services approved by authorised body.

2. At the discretion of the operator of mail and in coordination with owners of dwellings mailboxes are placed directly on the real estate object and as separate in their territory.

3. Extraction of shipments from mailboxes is provided with operators of mail with observance of figures of merit of universal postage services.

4. Mailboxes of the operator of mail shall have the logo for the purpose of their difference from mailboxes of other operator of mail.

Article 33. Postboxes

1. Postboxes are in residential and non-residential buildings, individual apartment houses in the places available to users of services of the operator of mail and mail carriers of operators of mail, and belong to their owners who provide placement and content in proper condition of postboxes according to the requirements established by authorised body.

2. Owners of residential and non-residential buildings, individual apartment houses shall provide to mail carriers, couriers easy access to postboxes. In cases of absence or defect of postbox the operator of mail performs issue of the shipment from the production facility.

3. According to the decision of owners of residential and non-residential buildings, individual apartment houses of the obligation on ensuring installation, content and safety of postboxes can be transferred to governing body of the object of condominium under the agreement.

4. Operators of mail have the right to use on delivery hybrid shipments electronic postboxes. Creation and use of electronic postboxes by operators of mail are performed independently.

Electronic postboxes are provided to users of services of the operator of mail based on the signed subscriber contract with the operator of mail.

5. The national operator of mail creates to any user of services of the operator of mail in case of its address the personal electronic postbox on a grant basis and provides its proper functioning, and the mystery of personal correspondence of the user of services of the operator of mail.

6. The single system of electronic postboxes is the public information system of the National operator of mail providing transfer of shipments electronically including within the electronic document management, in all territory of the Republic of Kazakhstan.

Creation, functioning and development of the single system of electronic postboxes in all territory of the Republic of Kazakhstan are provided with the National operator of mail according to rules of functioning of the single system of electronic postboxes and authorizations of users of services of the operator of mail in the single system of electronic postboxes.

Article 34. Personalised devices of operators of mail

1. Operators of mail provide production facilities with personalised devices which are used in processes of transfer of shipments.

2. Personalised devices of operators of mail shall differ from the personalised devices established for production facilities of the National operator of mail by specifying of the name of this operator of mail.

3. The procedure for use of personalised devices by operators of mail is determined by rules of use of personalised devices the operators of mail approved by authorised body.

Article 35. Use of vehicles

1. Operators of mail are granted the right on contractual conditions to transport shipments along all routes and lines of the rail, sea, inland water, air and road transport accompanied by employees of operator of mail, and to transfer shipments for transportation according to the civil legislation of the Republic of Kazakhstan.

2. Drive of the road transport and other motorised vehicles of the operator of mail providing universal services to the mail service and other services to cargo and luggage complexes, mailboxes located in the territories of highways, automobile, railway, water stations and stations, the airports and for exchange of all types of shipments with mail vans on platforms and platforms of railway stations and stations is performed in the first-priority procedure and without payment.

When giving railroad trains on railway stations (railway tracks) for timely exchange of mail free journey to the mail van of the road transport and other motorised vehicles of the operator of mail shall be provided.

3. The vehicles belonging to the National operator of mail have special symbolics and without its consent are not used for the provision of services and performance of works which are not relating to postage activities.

Chapter 5. USERS OF MAIL OPERATOR SERVICES

Article 36. Quality of mail operators' services

1. Operators of mail shall provide the services to users of services of the operator of mail corresponding on the quality and regulations established by this Law and Rules of provision of postage services and conditions of the signed service provision agreement.

2. Postage services are rendered by operators of mail on equal terms to all users of services of the operator of mail according to the Entrepreneurial code of the Republic of Kazakhstan and this Law.

Article 37. Features of servicing users of the operator of mail

1. Users of services of the operator of mail perform delivery and receipt of shipments with observance of the requirements of the legislation of the Republic of Kazakhstan establishing rules of registration of the address on shipments, postal money transfers and to contents of shipments.

2. In case of acquisition at the operator of mail of postage stamps, the user of services of the operator of mail shall hand over the shipment to the operator of mail through the mailboxes or the operational window belonging to it at which the specified postage stamps were acquired.

When extracting from the mailbox of the shipment on which postage stamps of other operator of mail are put the shipment will be returned by the operator of mail who performed extracting of the shipment, back to the user of services of the operator of mail to the specified address on the shipment.

Article 38. Protection of the rights of users of the mail operator services

1. Protection of the rights of users of services of the operator of mail to provision by it by operators of mail of services of proper quality, receipt of information on rendering services, and the mechanism of sale of such rights are regulated by the Law of the Republic of Kazakhstan “On Protection of Consumers' Rights”.

2. The operator of mail when rendering postage services performs collection, accumulating, use and storage of personal user information of services of the operator of mail according to the single list of personal data of users of services of the operator of mail necessary and sufficient for rendering services by the operator of mail, approved by authorised body.

When rendering mail of universal service of the mail service by the operator collection, accumulating, use and storage of personal data are made without the consent of the user of services of the operator of mail or his legal representative.

3. Sending by the user of services of the operator of mail of the registered shipments is made personally or his representative by presentation of the identity document of the addresser, in collection point for shipments of the operator of mail, or through the mail carrier or the courier of the operator of mail. In case of refusal the addresser from providing consent to collection, accumulating, use and storage of personal data the operator of mail shall refuse to the user of services of the operator of mail sending the shipment.

4. The operator of mail in case of acceptance of the registered shipment performs collection, accumulating, use and storage of personal data of the receiver without its consent. In case of delivery by the operator of mail of the registered shipment, the receiver shows to the user of services of the operator of mail the identity document, and agrees to the operator of mail to collection, accumulating, use and storage of personal data. In case of refusal the receiver from providing consent to collection, accumulating, use and storage of personal data, the operator of mail does not hand the shipment to the receiver and shall send back to the addresser the shipment.

5. Operators of mail and the bodies performing operational search activities, getting access to personal data provide confidentiality by observance of requirements not to allow their distribution without the consent of the subject or his legal representative or availability of other legal cause.

Chapter 6. SAFETY IN THE POSTAGE SERVICES

Article 39. Safety measures

1. When rendering postage services operators of mail within the competence take measures for safety of health and life of users of services of the operator of mail and workers.

Paragraph 2 of Article 39 is brought into force from 1 January 2019

2. The registered shipments of individuals are accepted for transfer of mail by operators in open form. Operators of mail use technical means which allow to provide identification of things, objects and goods in shipments.

In case of acceptance of the registered shipments, the operator of mail shall identify the addresser in accordance with the established procedure and fix its data. On the objects equipped with automatic parcel terminal, acceptance and delivery of shipments are performed with use of the technical means allowing to provide identification of the addresser and addressee, and to exclude unauthorised access.

Paragraph 3 of Article 39 is brought into force from 1 January 2019

3. Operators of mail take the measures directed to identification of the forbidden objects and substances in shipments in the course of their transfer. For the purpose of identification of the forbidden objects and substances in shipments operators of mail use the technical means, the equipment and systems of video fixing allowing to reveal the forbidden objects and substances in shipments without their opening.

In case of detection during transfer of shipments of the objects and substances forbidden according to rules of provision of postage services, operators of mail shall report in law enforcement and special state bodies. Opening of shipments is performed by representatives of authorised bodies on site of detection and in the presence of employees of operator of mail.

4. The addresser of the shipment bears responsibility according to the laws of the Republic of Kazakhstan for violation of the prohibitions established for transfer of objects and substances in shipments.

Article 40. System of post safety of the National operator of mail

1. The system of post safety of the National operator of mail is aimed at providing the post, bank, official and trade secret, protection of shipments against unauthorised access, measures for prevention of cases of loss and plunders of shipments and money, observance of prohibitions on transfer of objects and substances in shipments, and safety of the used information systems.

2. The mode of safety is supported by the private security organisation which is attracted on the contractual basis, or the security organization founded by the National operator of mail according to the Law of the Republic of Kazakhstan "About security activities".

The private security organizations or the security organization founded by the National operator of mail ensure safety and protection of infrastructure facilities of the mail service, post transport, workers and users of services of the operator of mail when rendering services, protection of shipments against unauthorised access to them, and prevent plunders of shipments and money by third parties.

Chapter 7. INTERNATIONAL ACTIVITIES IN THE POSTAGE SERVICES

Article 41. International cooperation

International cooperation in the field of the mail service is performed on the basis of international treaties, acts of Universal Postal Union and this Law.

Article 42. Appointed operator

1. The authorised body according to rules of assignment and the withdrawal of powers of the appointed operator performs assignment of the operator of mail by the appointed operator for the purpose of ensuring operation of postal services with it and accomplishment of the obligations relating to them following from acts of Universal Postal Union in all territory of the Republic of Kazakhstan.

2. The appointed operator shall provide:

1) rendering on the permanent basis of postage services in all settlements in the Republic of Kazakhstan for all users of services of the operator of mail;

2) acceptance, processing, transportation and delivery of written correspondence;

3) acceptance, processing, transportation and delivery of sending weighing up to twenty kilograms;

4) return of the international commercial correspondence with a reply;

5) acceptance for payment international response coupon;

6) transit of the international shipments of the appointed operators of other member countries of Universal Postal Union through the Republic of Kazakhstan.

3. The appointed operator performs postage services according to acts of Universal Postal Union and this Law.

4. In case of failure to carry out by the appointed operator of the obligations following from acts of Universal Postal Union and Item 1 of this Article, the authorised body withdraws powers of the appointed operator at the operator of mail according to the procedure, established by the legislation of the Republic of Kazakhstan.

5. The appointed operator has the right to create places of exchange and processing of the international shipments outside the Republic of Kazakhstan and performs such activities on the

conditions provided in acts of Universal Postal Union and the legislation of the foreign state in which the place of exchange and processing of the international shipments is created.

Article 43. International post exchange and international post transit

1. The international post exchange and the international post transit are performed according to the acts of Universal Postal Union, international treaties and acts constituting the right of the Eurasian Economic Union, the customs legislation of the Republic of Kazakhstan and this Law.

2. The appointed operator shall perform official registration of places of the international post exchange in bodies of Universal Postal Union according to acts of Universal Postal Union.

3. The international post exchange and the international post transit from the Republic of Kazakhstan is performed by the appointed operator according to the acts of Universal Postal Union, international treaties and acts constituting the right of the Eurasian Economic Union, the customs legislation of the Republic of Kazakhstan and this Law.

4. The international post exchange and transit are performed in the places of the international post exchange created by the appointed operator at the expense of own means.

5. Creation of places of exchange and processing of the international shipments by other appointed operators of foreign states who are members of Universal Postal Union in the Republic of Kazakhstan is performed with the permission of authorised body.

Chapter 8. FINAL PROVISIONS

Article 44. Responsibility for violation of obligations in case of provision of postage services

1. The operator of mail shall ensure safety of the shipment from the moment of its acceptance from the addresser until issue to the receiver.

2. The operator of mail bears responsibility in the following cases:

1) losses, damage of the registered shipment or shortage of things, objects or goods in the registered shipment;

2) violations of terms of transfer of the shipment.

3. In the registered shipment the operator of mail bears responsibility for loss, damage of the registered shipment or shortage of things, objects or goods in the following sizes:

1) for loss or complete damage of the shipment with the announced value - in the amount of the amount of the announced value and the paid rate for transfer;

2) for shortage of things, objects or goods in the registered shipment, loss or damage parts of things, objects or goods in the registered shipment with the announced value in case of their transfer with the inventory of the things, objects or goods placed in the registered shipment, - in the amount of the announced value of the missing, lost or damaged part of things, objects or goods specified by the addresser in the inventory;

3) for shortage of things, objects or goods in the registered shipment, loss or damage parts of things, objects or goods in the registered shipment with the announced value in case of their transfer without inventory of the things, objects or goods placed in the registered shipment - in the amount of the part of the announced value of the registered shipment determined in proportion to the relation of weight lacking, lost or the damaged part of things, objects or goods to weight sent the registered shipment (without the mass of the cover of the mailing), irrespective of its actual cost;

4) for loss or complete damage of other registered shipment - in the amount of the double amount of the paid rate;

5) for shortage of things, objects or goods or loss of the part of things, objects or goods, or for damage of the part of things, objects or goods of other registered shipment - in the amount of the amount of the paid rate;

6) for loss of postal money transfer - in the amount of the amount of postal money transfer and the paid rate for transfer.

4. For violation of terms of transfer of the mailing and postal money transfer of users of services of the operator of mail the operator of mail pays the penalty in the amount of three percent from the paid rate for each day of the delay, but no more amount of the paid rate for the provided service.

Air transport the operator of mail pays for violation of terms of transfer of the mailing to the user of services of the operator of mail the difference of rates between payment for transfer by the air and land transport.

5. The operator of mail is exempted from liability for loss, damage of the registered shipment or shortage of things, objects or goods in the registered shipment, violation of terms of transfer of the mailing and postal money transfer of users of services of the operator of mail if it is proved that non-execution or improper execution of obligations was impossible owing to force majeure or special characteristics of things, objects or goods in the mailing and on other bases provided by the Civil code of the Republic of Kazakhstan, this Law and international treaties ratified by the Republic of Kazakhstan.

6. Users of services of the operator of mail bear damage liability, caused to the operator of mail, arisen:

1) owing to detection in shipments of the objects and substances, owing to their special characteristics forbidden or limited to transfer on post networks;

2) as a result of inadequate packaging of things, objects or the goods accepted for transfer on post networks.

Article 45. Responsibility for violation of the legislation of the Republic of Kazakhstan on mail

The persons guilty of violation of the law of the Republic of Kazakhstan about mail, bear responsibility according to the laws of the Republic of Kazakhstan.

Article 46. The Procedure for Enforcement of this Law

1. This Law becomes effective after ten calendar days after day of its first official publication, except for the part of the third of Item 1 of Article 7, Items 2 and 3 of Article 39 which become effective since 1 January 2019.

2. To declare to be no longer in force [the Law](#) of the Republic of Kazakhstan dated 8 February 2003 “On Mail” (Bulletin of the Parliament of the Republic of Kazakhstan, 2003, No. 3, Article 17; No. 15, Article 139; 2004, No. 23, Article 142; 2005, No. 14, Article 55; No. 23, Article 104; 2006, No. 1, Article 5; No. 16, Article 99; 2009, No. 2-3, Article 18; 2010, No. 15, Article 71; 2011 No. 11, Article 102; No. 12, Article 111; 2012, No. 5, Article 35; No. 13, Articles 91; 2013, No 10-11, Article 56; No. 14, Article 75; 2014, No. 11, Article 61; No. 14, Articles 87; No. 19-I, 19-II, Article 96; No. 21, Article 122; 2015, No. 16, Article 79).

**President
of the Republic of Kazakhstan**

N. NAZARBAYEV

Astana, Ak Orda, 9 April 2016
No. 498-V 3PK